

Monday 26<sup>th</sup> June 2023

## **Technical Bulletin (TB-2304): XP95 I.S. Optical - Update**

### **Reason for notification:**

In July 2021, we notified you that a critical component was being made obsolete and that we were working on updating our XP95 I.S. Optical Detector (55000-640APO) with a replacement component.

In November 2022 and March 2023, we released a further notification that we could produce our XP95 I.S. Optical Smoke Detector with limited approvals.

However, due to an unprecedented demand on the obsolete component, we are having to implement extended lead times for this product.

### **Detail:**

To minimise disruption, orders that are in the system and have already accepted the reduced approvals detailed in TB-2302, will still be prioritised.

Our I.S. Optical Detector production team will be working at a reduced capacity for a number of months and while we will endeavour to deliver orders that are a priority during this time, you are likely to experience delays in lead times.

Please contact our customer service team if you are unsure whether your order is included in this and current lead times for this product.

### **Remedy**

Unfortunately, there is no direct replacement for this product until the updated version is available, currently estimated for Q1 2024.

### **Questions**

Should you have any further questions, please contact your account manager.

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