



By Appointment to
Her Majesty The Queen
Manufacturers of Fire Detection & Alarm Products
Apollo Fire Detectors Limited
Hampshire



17 NOVEMBER 2021

Technical Bulletin (TB-2111): Apollo XPander Core Protocol Compatibility

(XPA-IN-14050-APO XPander Diversity Loop-interface)

Reason for notification:

Apollo has recently confirmed a technical incompatibility between XPander and Core Protocol installations.

XPander communicates natively in XP95, however, when used with a Core Protocol panel, the XPander Diversity Loop-interface has the potential to miscommunicate, resulting in an alarm delay from other devices installed.

This miscommunication scenario occurs more frequently depending on how many XPander wireless products are installed.

Action Taken by Apollo

The website product page, datasheet, and installation guide for the XPander Diversity Loop-interface are being updated to specifically state Apollo Protocol support (does not support Core Protocol).

Additionally – the XPander Engineering Product Guide (EPG) that covers the entire range, will also be updated with the same changes.

Action for SI's & Installers

XPander should not be installed on Apollo Core Protocol installations, it should only be installed with XP95 and Discovery installations.

Questions:

Should you have any further questions, please don't hesitate to contact:

techsales@apollo-fire.com or returns@apollo-fire.com

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