



Wednesday 28th June 2023

# Technical Bulletin (TB-2305): Soteria UL NAC Module

### Reason for notification:

We have been made aware of inconsistencies in product performance of the SA4705-706 Soteria UL NAC Module in a select number of use cases.

#### Detail:

While we investigate and look to rectify this, we are placing this product on Sales hold, we will keep you updated as we progress on this matter.

## Remedy

In the interim, we are re-instating the supply of the previous version of this product 55000-825 XP95A Sounder Control Unit. This will be restricted due to component shortage.

We endeavour to re-instate the supply of the SA4705-706 Soteria UL NAC Module as soon as possible and will update on the progress accordingly.

## Questions

We stay at your availability for any questions or support you may need. Your account manager, as your primary contact, will be able to support you with any immediate topic and we will keep you in the close loop for any update or further information.

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